



10 YEARS
OF
LEADERSHIP
Belgrade office

Client Survey

25 YEARS
OF
LEADERSHIP

www.stantonchase.com

General Overview

- Stanton Chase International and Stanton Chase Belgrade celebrate this year two significant anniversaries, 25 and 10 years of presence respectively. Since one of our main goals it to constantly improve our services we conducted a Survey among our Clients with the aim to hear their impressions and comments about our cooperation and perhaps suggestions on how we can improve this cooperation in the future.
- The Survey was completed by 70% of our Clients and that gives us the obligations to adopt all suggestions and to continue to further develop partnerships. The whole market was covered since companies from all industries covered by Stanton Chase took part.

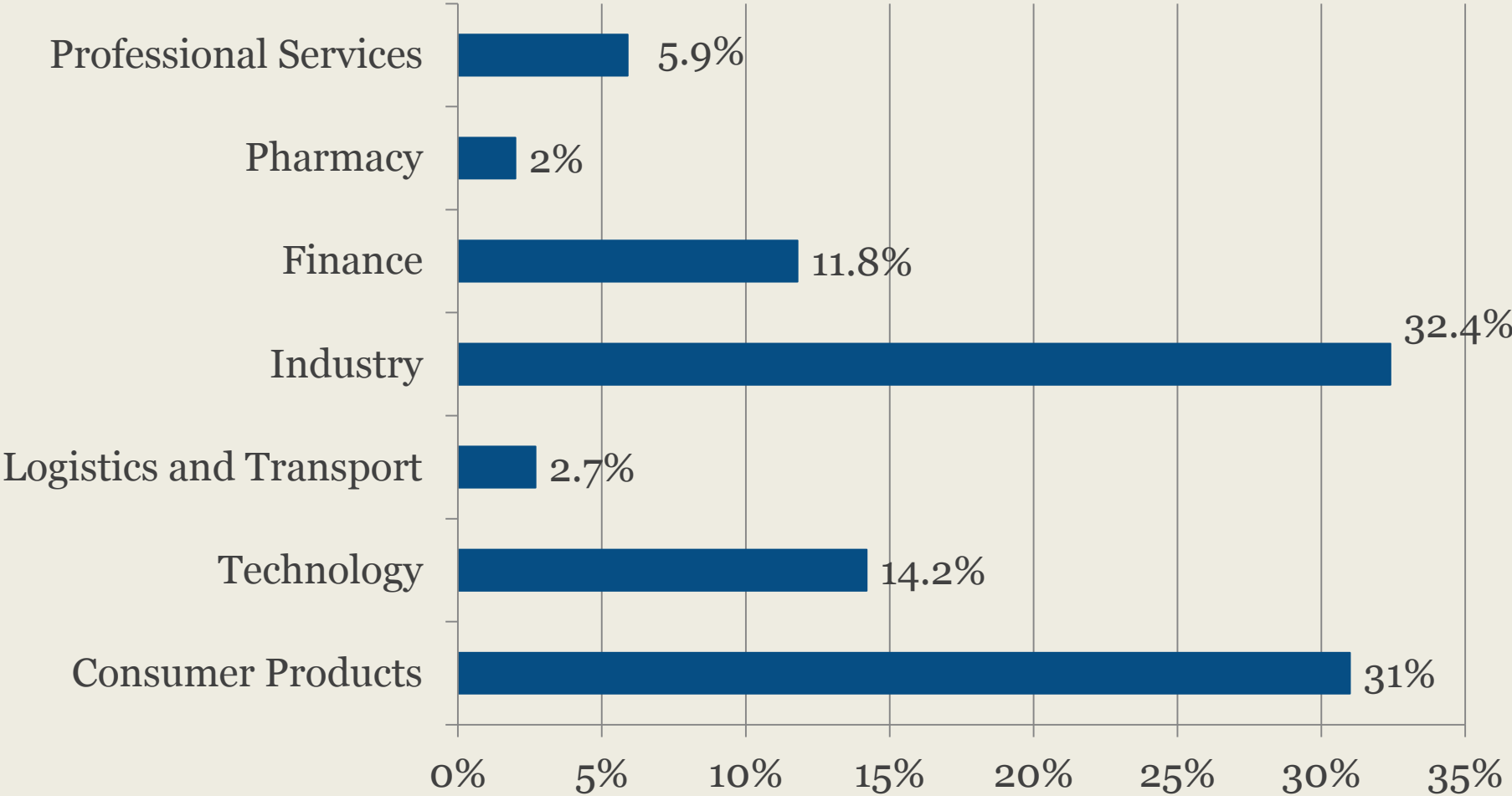
General Overview

- The Executive Search specialization along with discretion and understanding of specific needs of Clients were pointed out as the key factors when deciding to cooperate with us. The role of our office as the ambassador representing a company to potential candidates and full understanding of potential candidate profiles got highest marks, which consequently led to the selection of right candidates. It is maybe not appropriate to publicly praise, but the results of one's work should speak for themselves, however we had to single out two of the most common comments regarding the experience in cooperation with our office:
 1. *Excellent quality of service.*
 2. *We are very pleased with quality of process and presented candidates. All deadlines were met and the communication was continuous.*

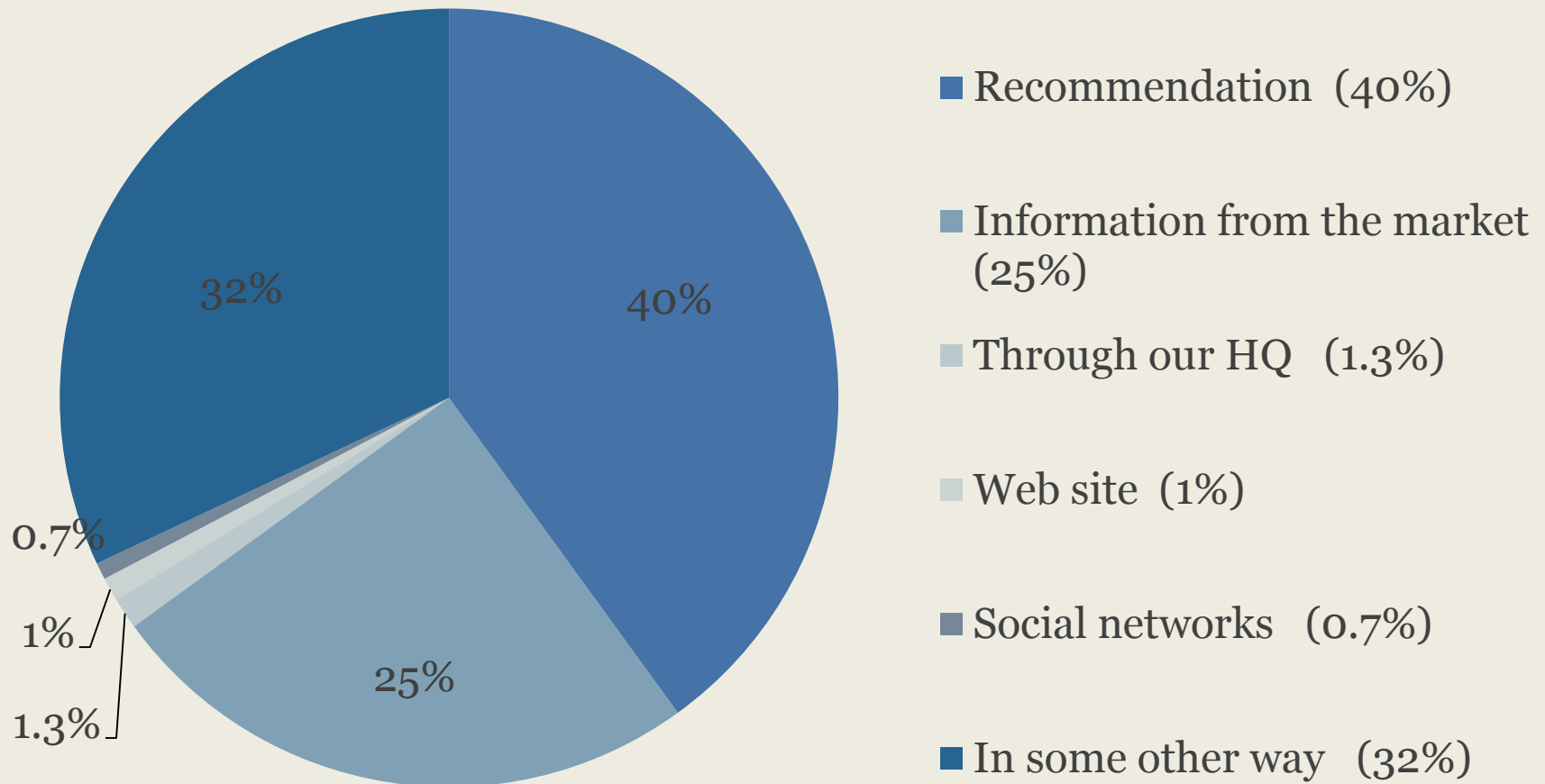
General Overview

- Assessments and Coaching are the most interesting areas as an added value of services provided by Stanton Chase.
- We can conclude that Stanton Chase Belgrade is evaluated as an exceptionally professional company whose consultants have in-depth knowledge of the market, understand Clients' needs, can communicate them to candidates and express utmost discretion.
- As we pointed out, our duty is to keep high level of our services and constantly work on its improvement. Positive opinion is only an incentive for us to further develop partnership with our clients by listening and adopting all proposals and suggestions.

Which industry do you work in?



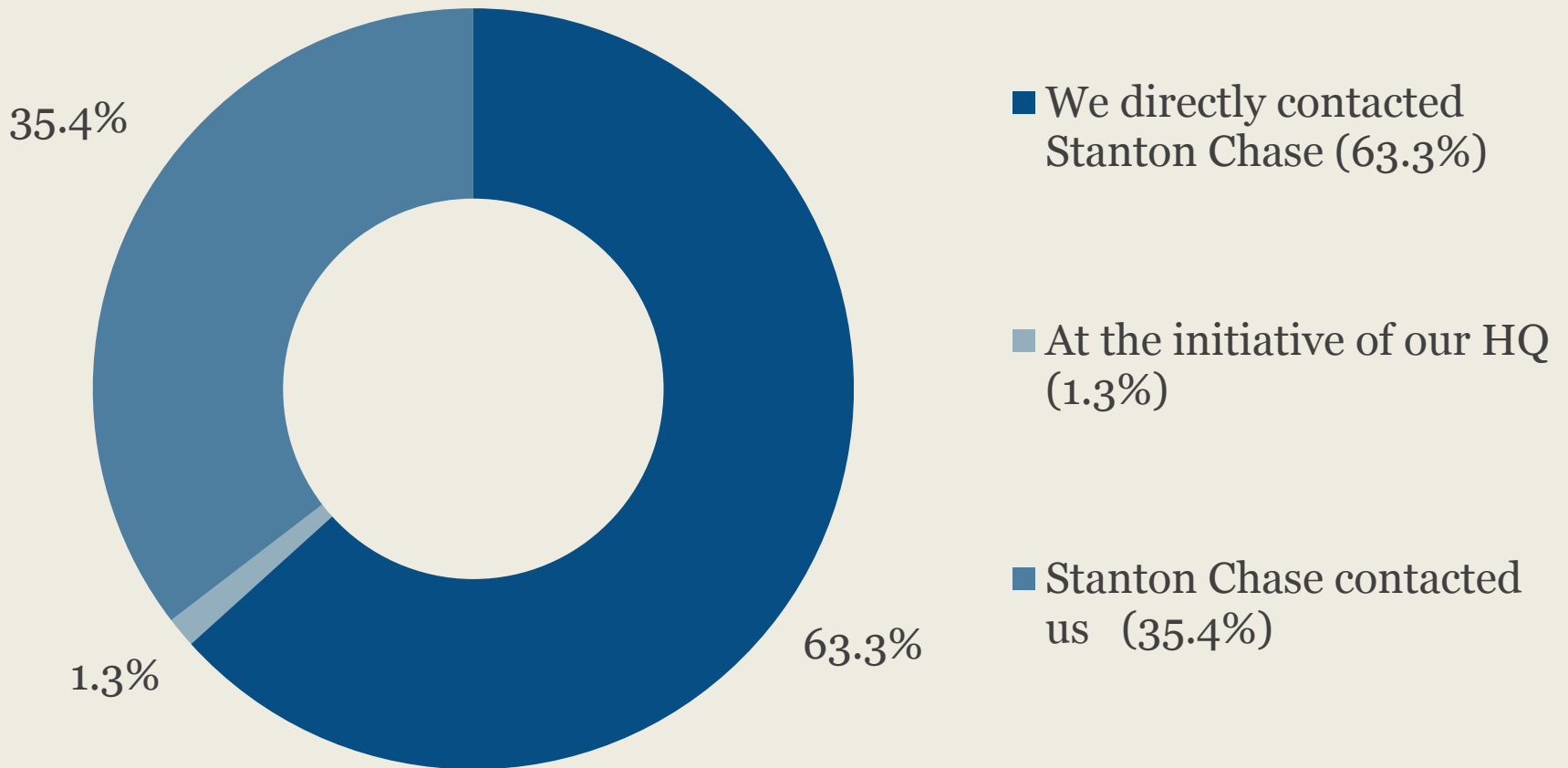
How did you learn about Stanton Chase Belgrade?



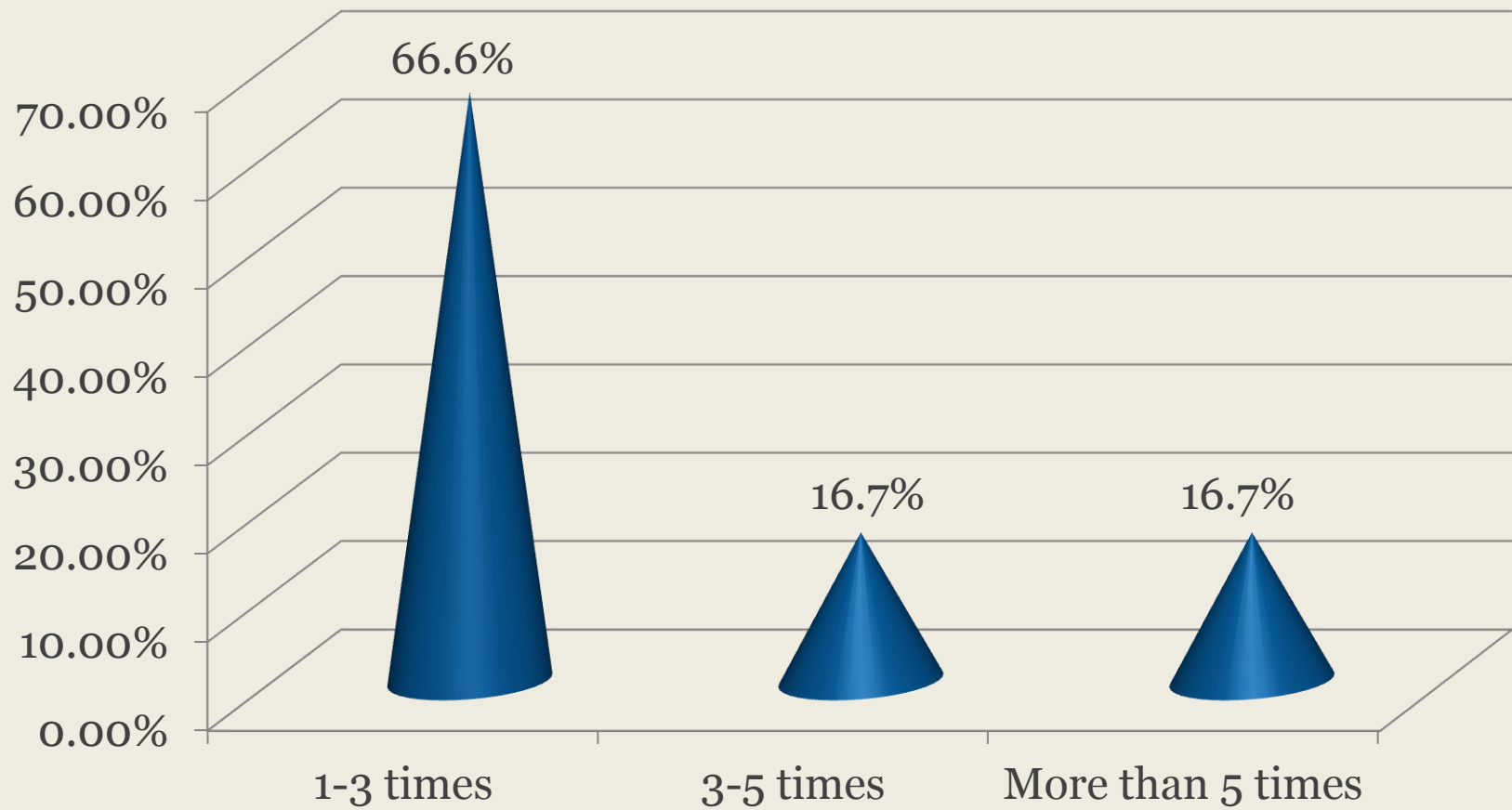
Comments:

- From HR community.
- We were directly contacted by Stanton Chase.

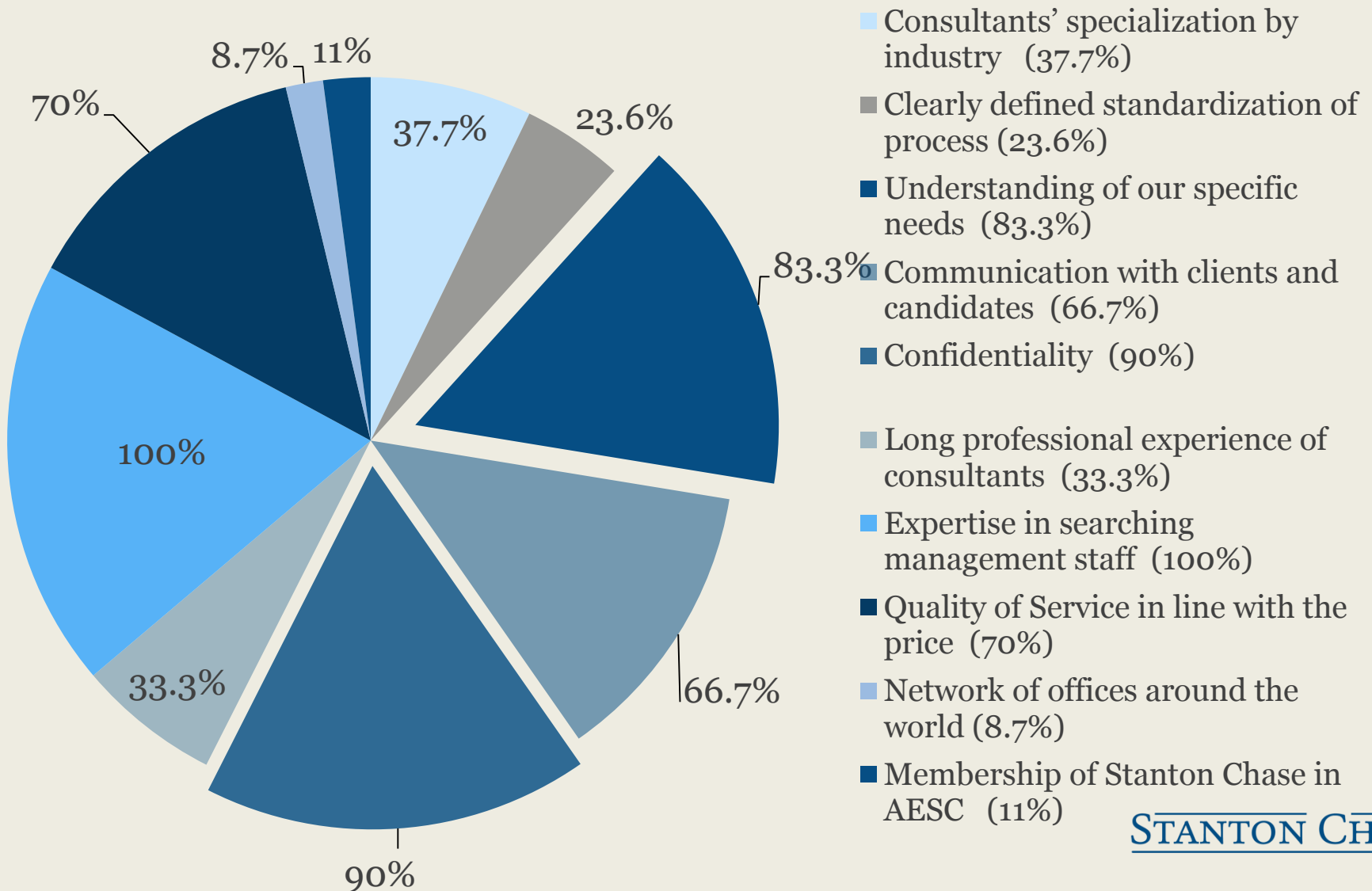
How did you get in touch with Stanton Chase Belgrade?



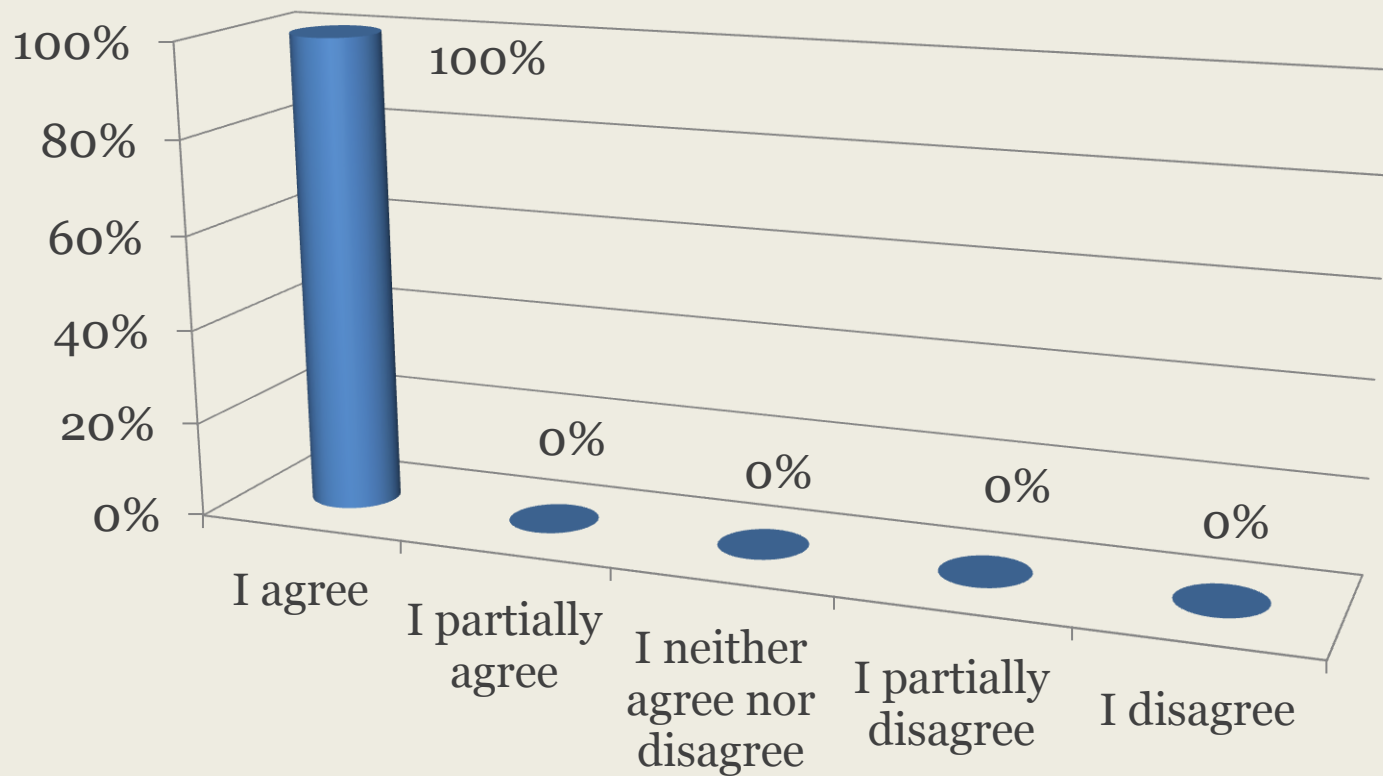
How many times did you use services of Stanton Chase Belgrade in the last five years?



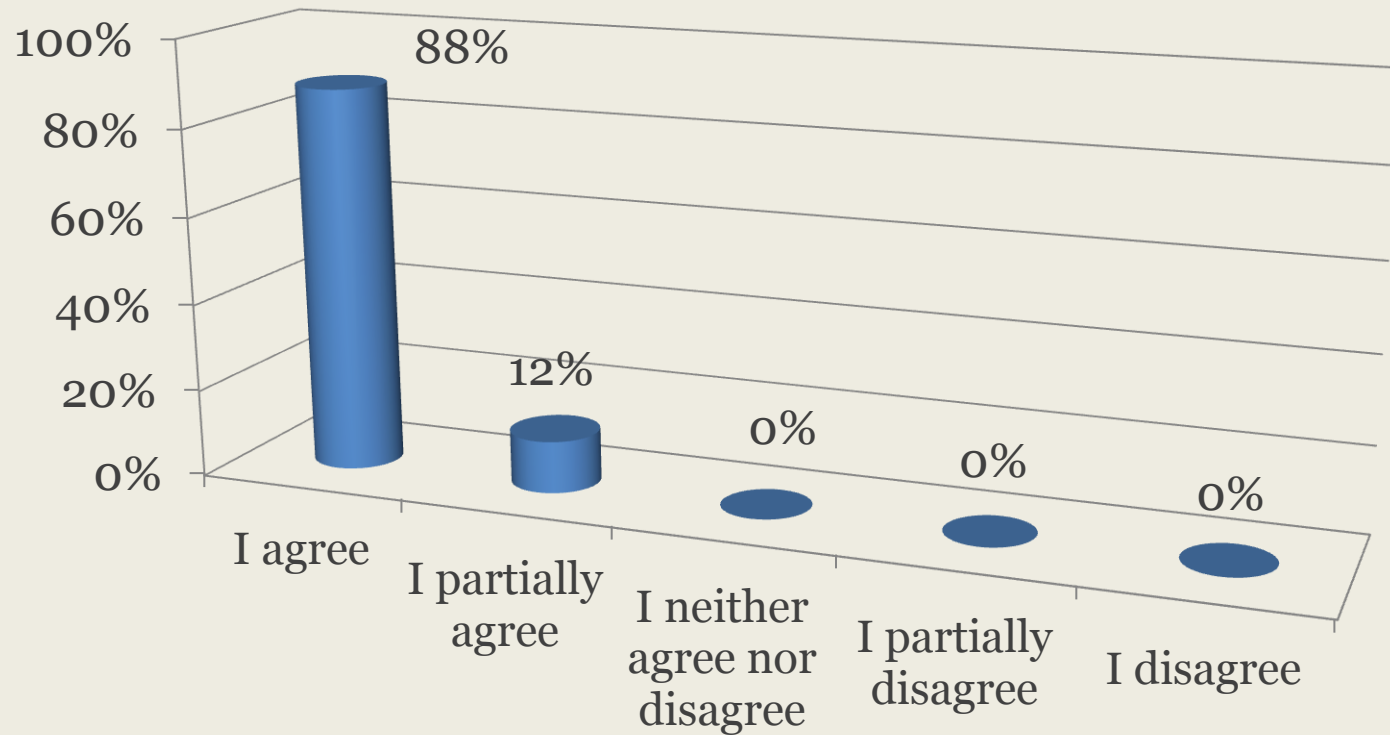
Which of the factors made you decide to cooperate with Stanton Chase Belgrade?



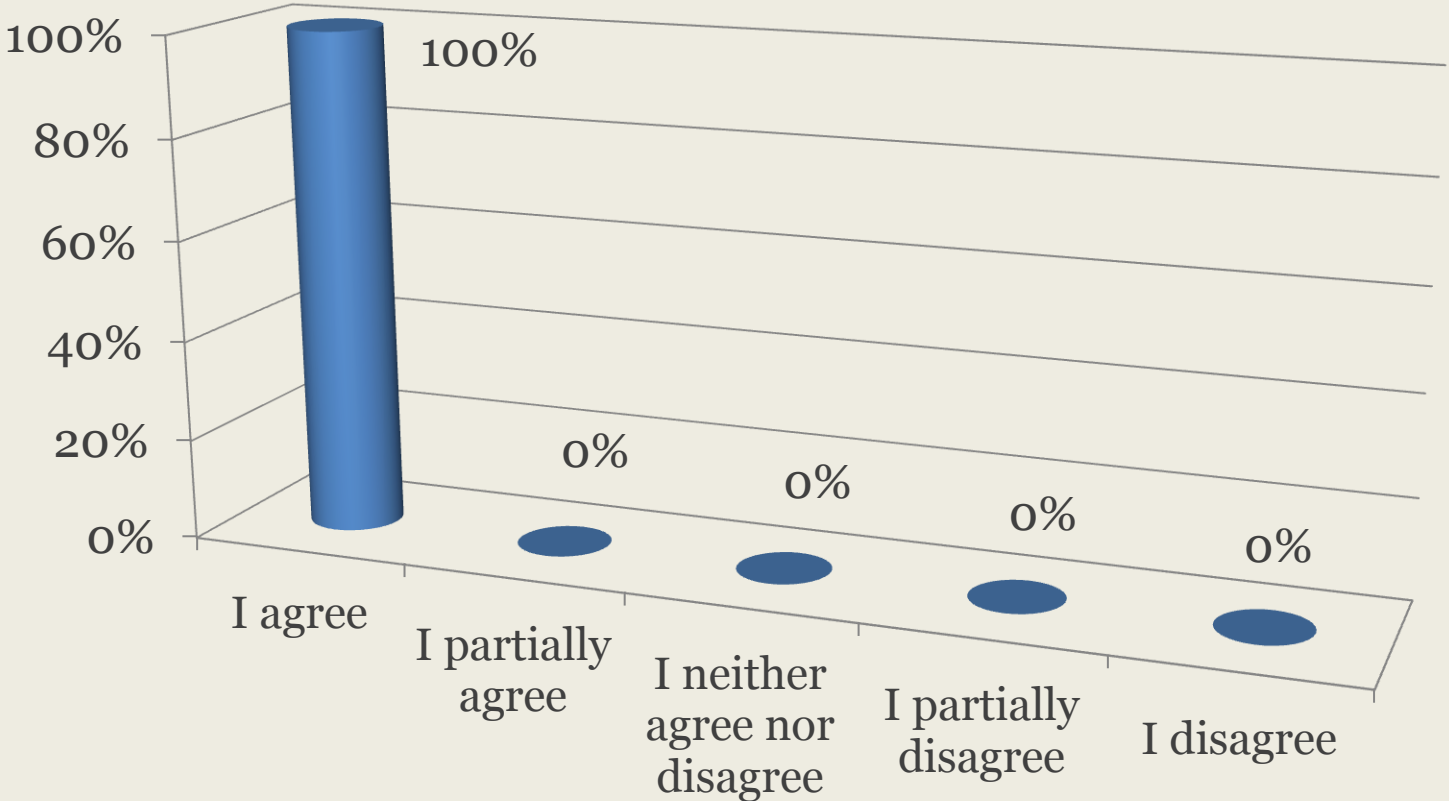
Stanton Chase Belgrade consultants showed complete understanding of the profile of potential candidates:



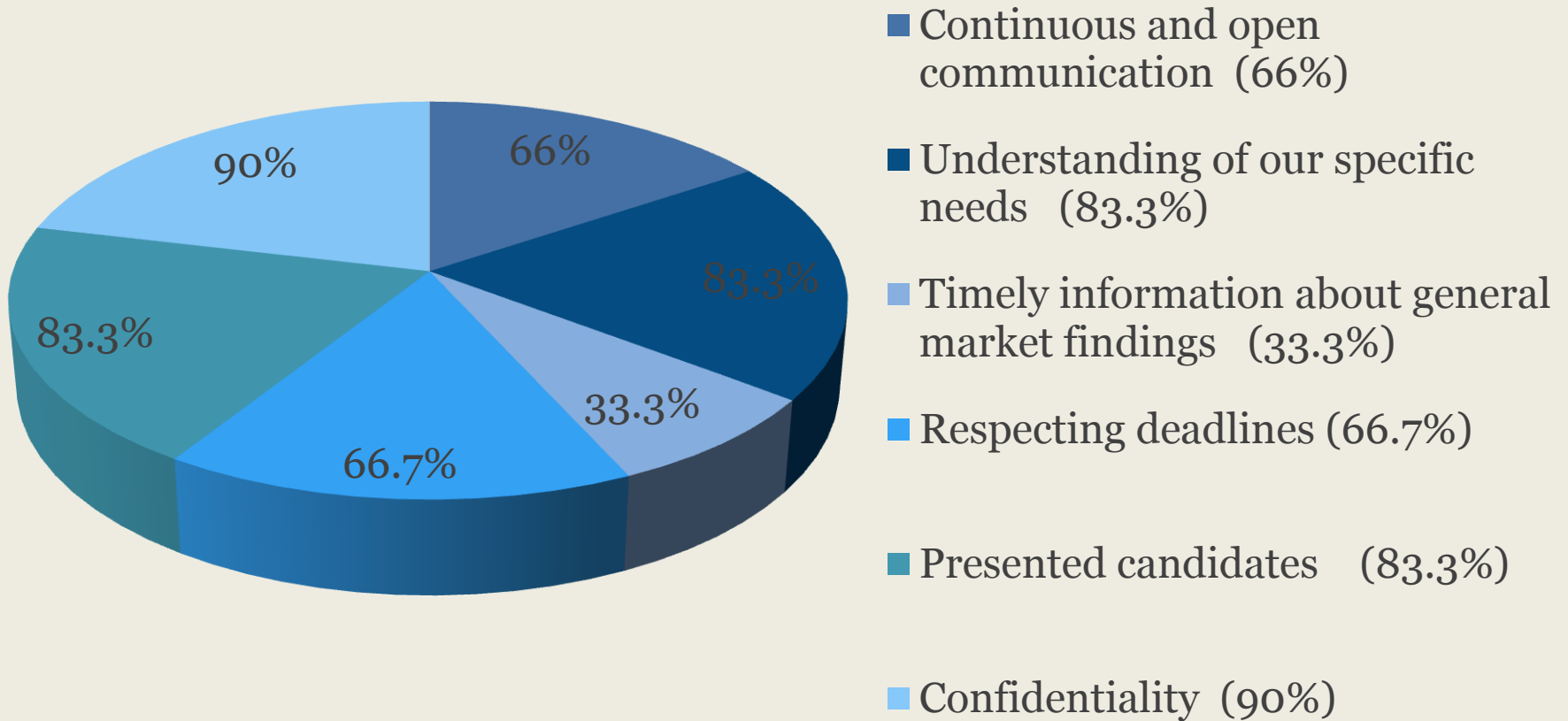
Stanton Chase Belgrade has presented you with candidates you requested:



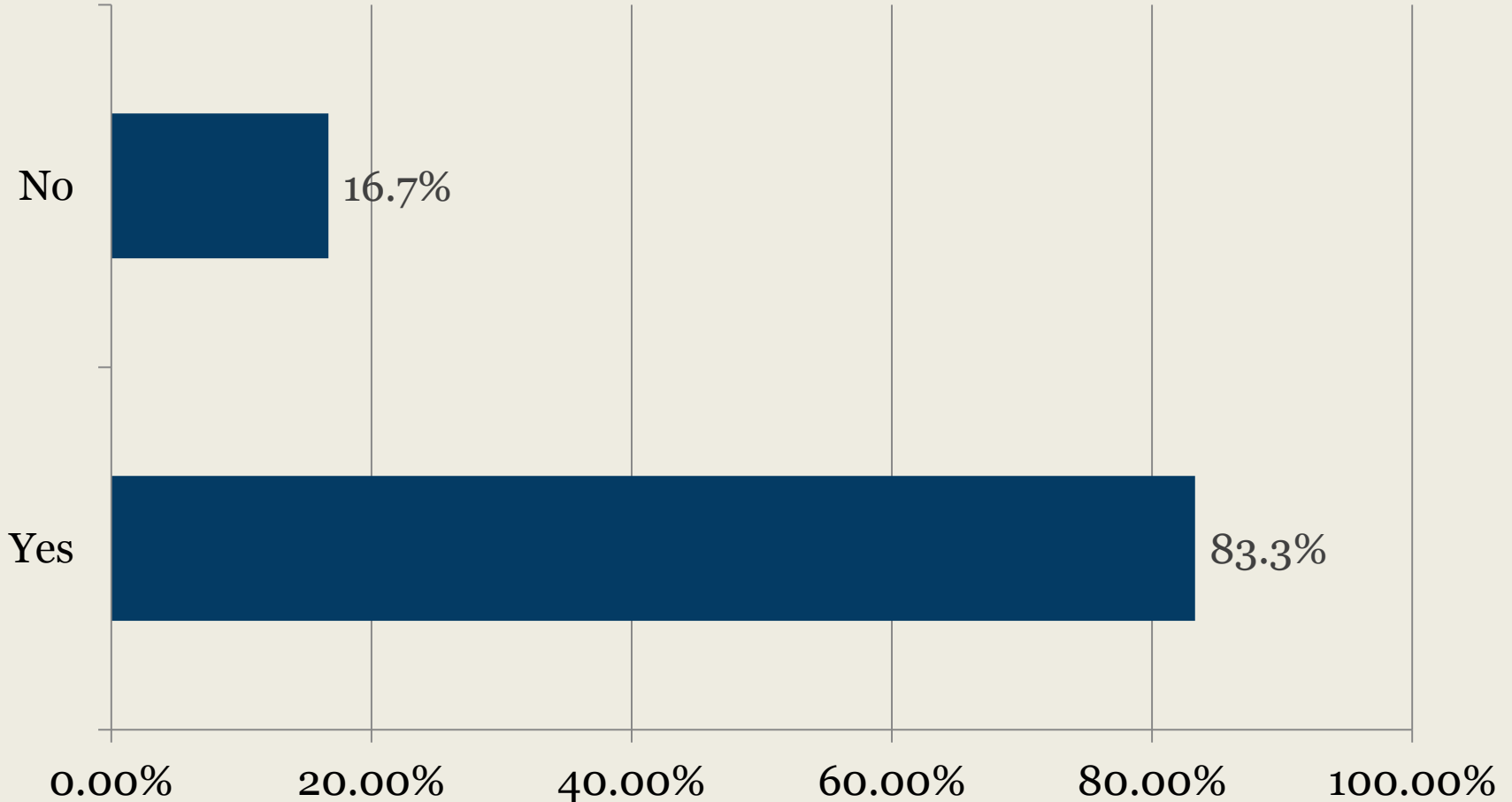
Stanton Chase Belgrade represented your Company and operations to candidates in an adequate and professional way:



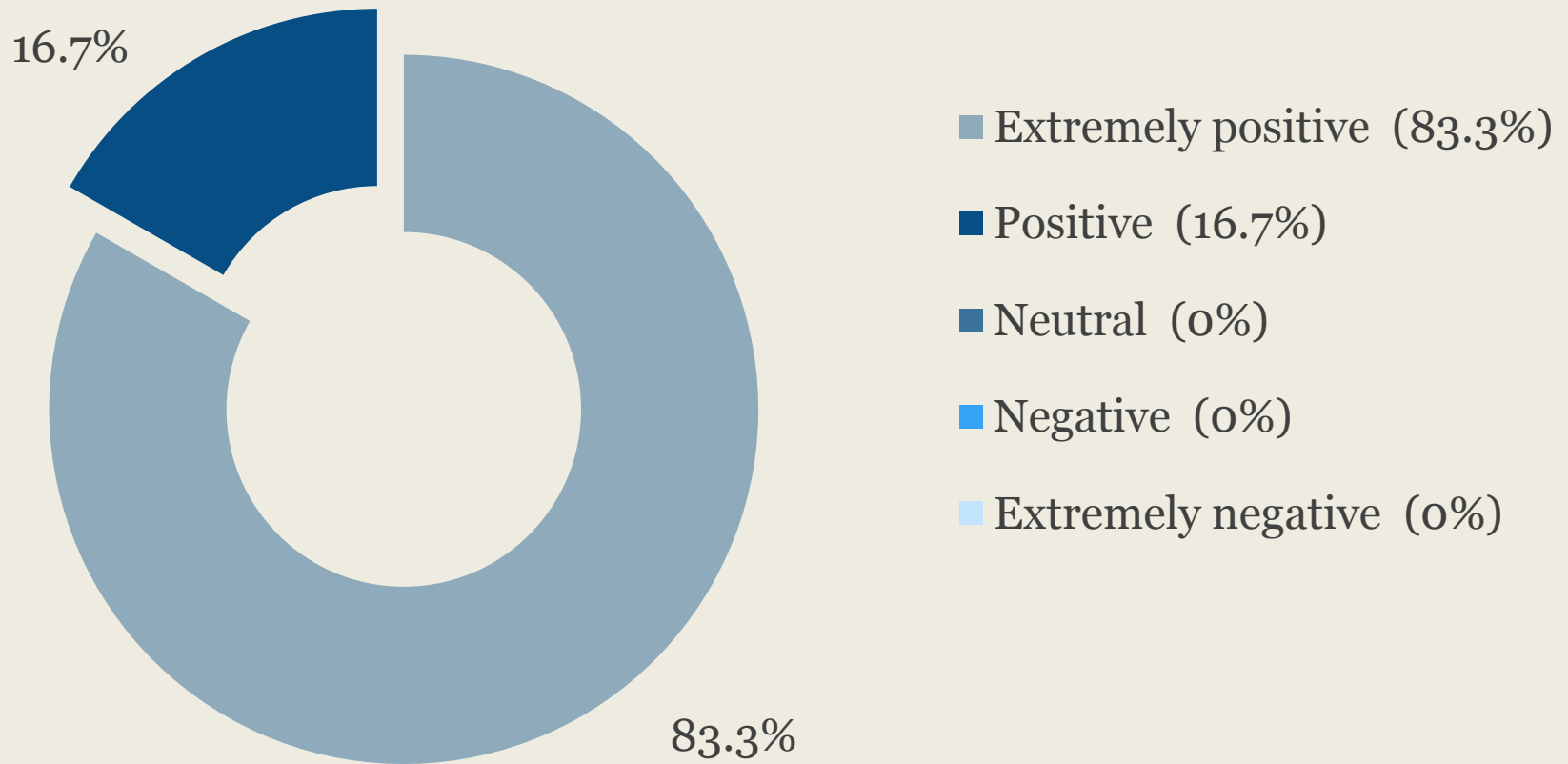
Which aspect of the cooperation with Stanton Chase Belgrade were you most satisfied with?



Did you continue communication with Stanton Chase Belgrade after the completion of the project?



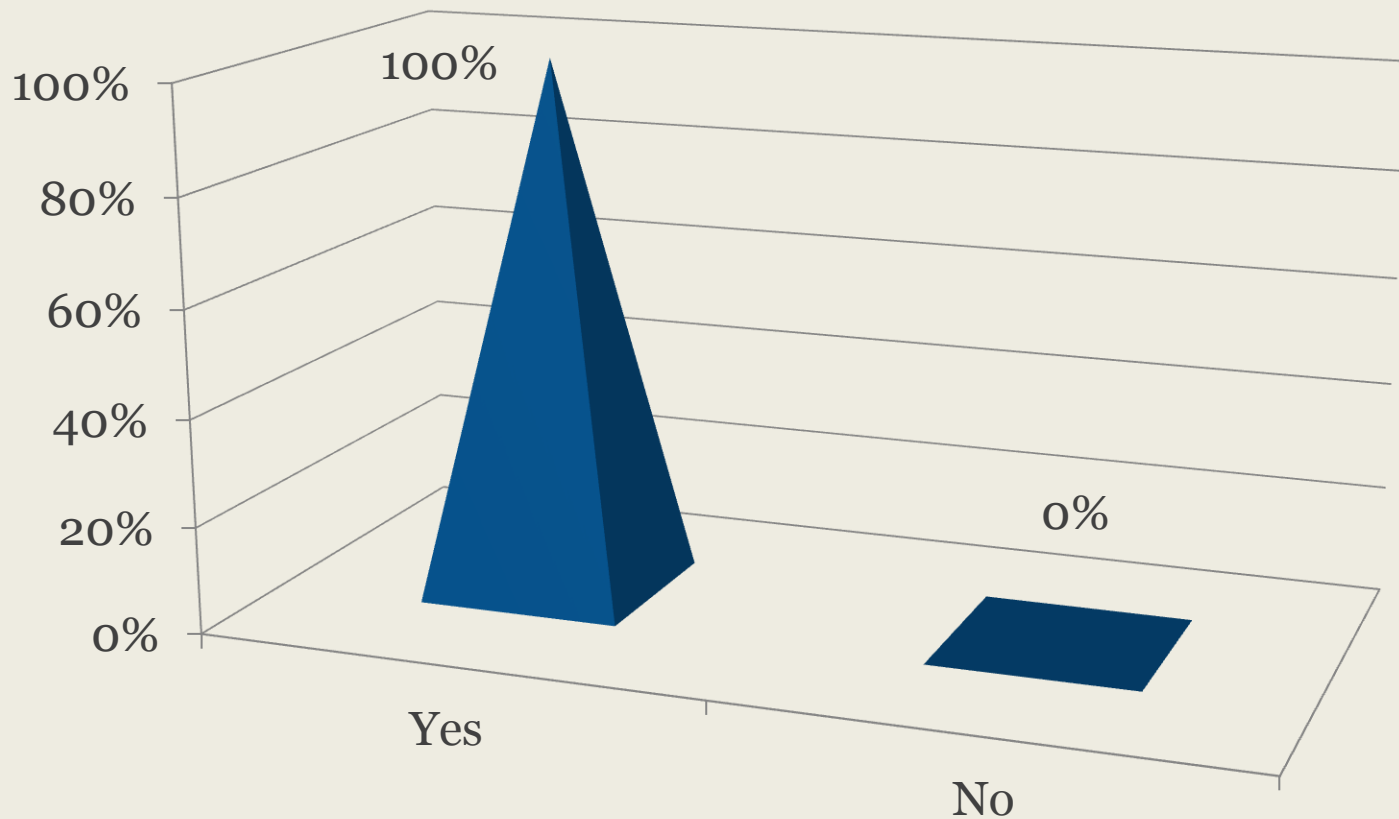
How would you rate your overall experience with Stanton Chase Belgrade?



Comments:

- Excellent quality of service.
- We were very satisfied with the quality of the process and with presented candidates. Every thing was done in an excellent manner.

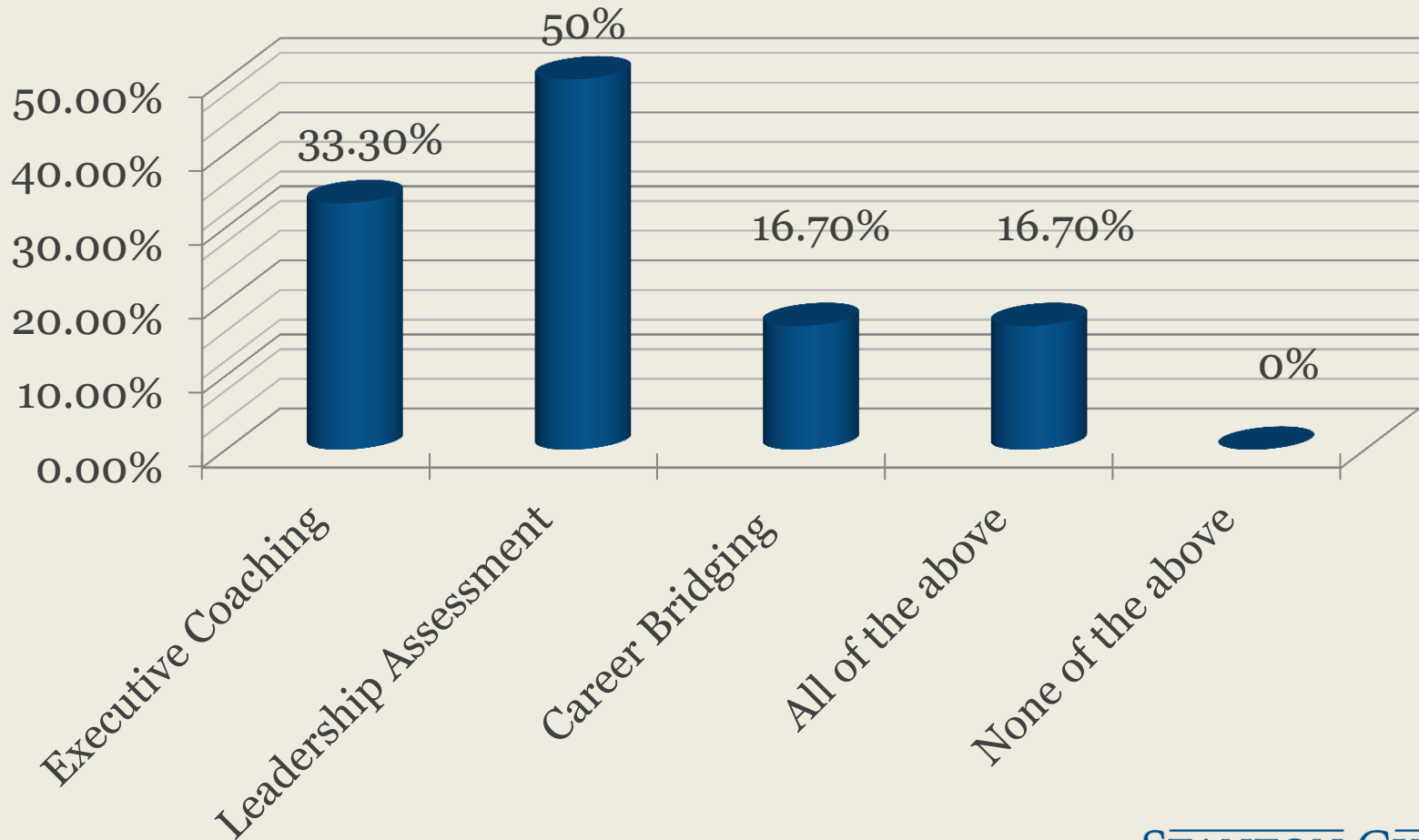
Would you recommend Stanton Chase Belgrade to others?



Comments:

- Absolutely.
- Definitely, thanks to our positive previous experience.

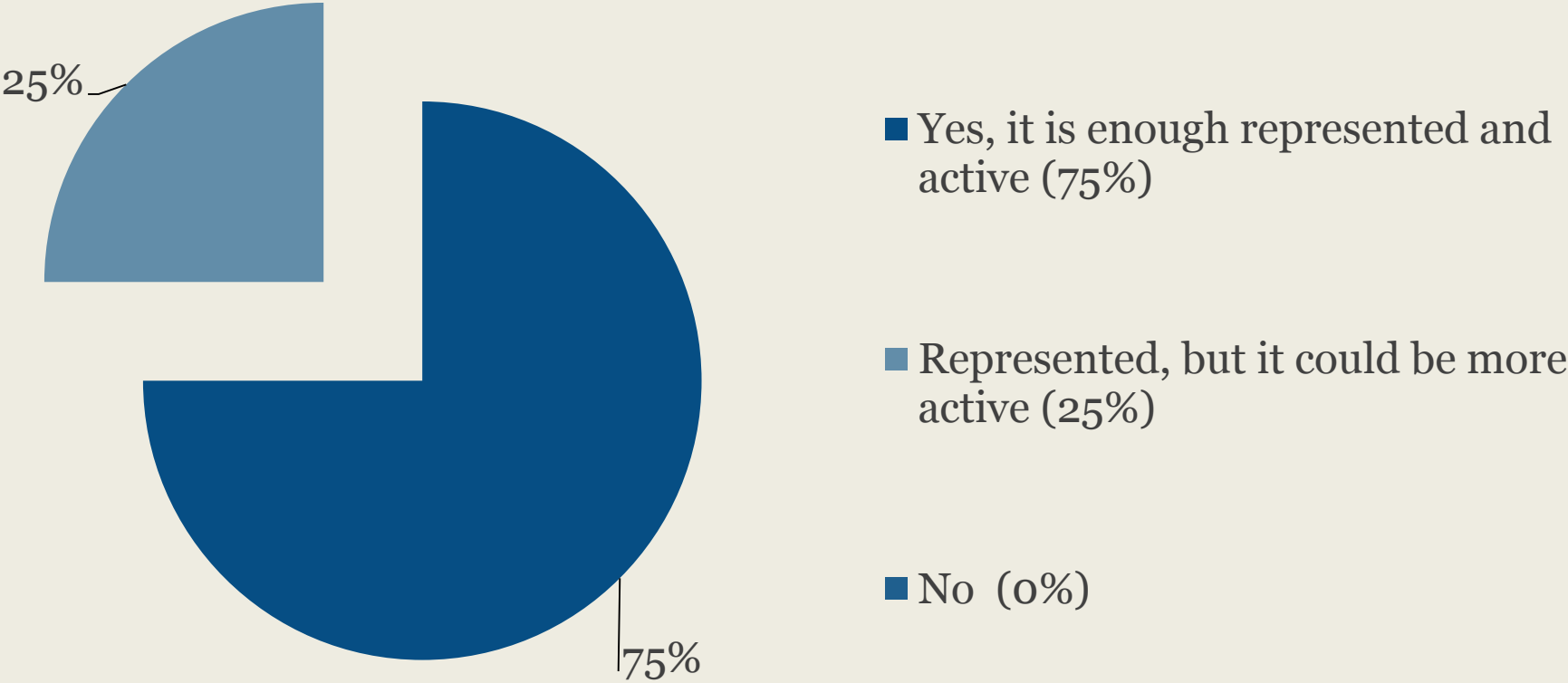
What additional Stanton Chase services would you also use?



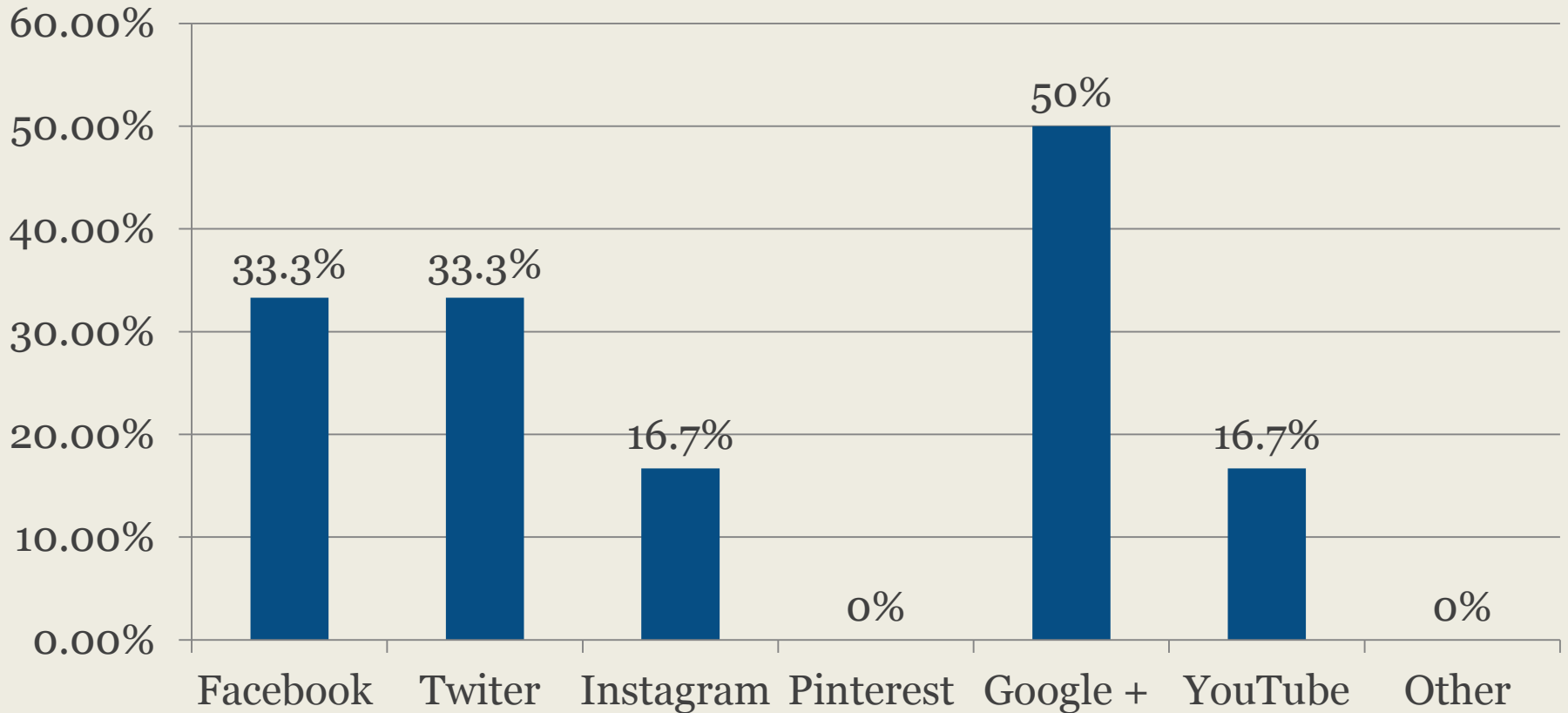
How can Stanton Chase Belgrade improve the quality of its services?

- By following new trends in the industry.
- Personal contact with clients is the most important, especially in service industry. It is necessary to be in touch with clients and candidates outside projects.
- By keeping up with trends and news on the market.
- Innovate in order to provide individually tailored service.
- Not much, since you are constantly innovating.

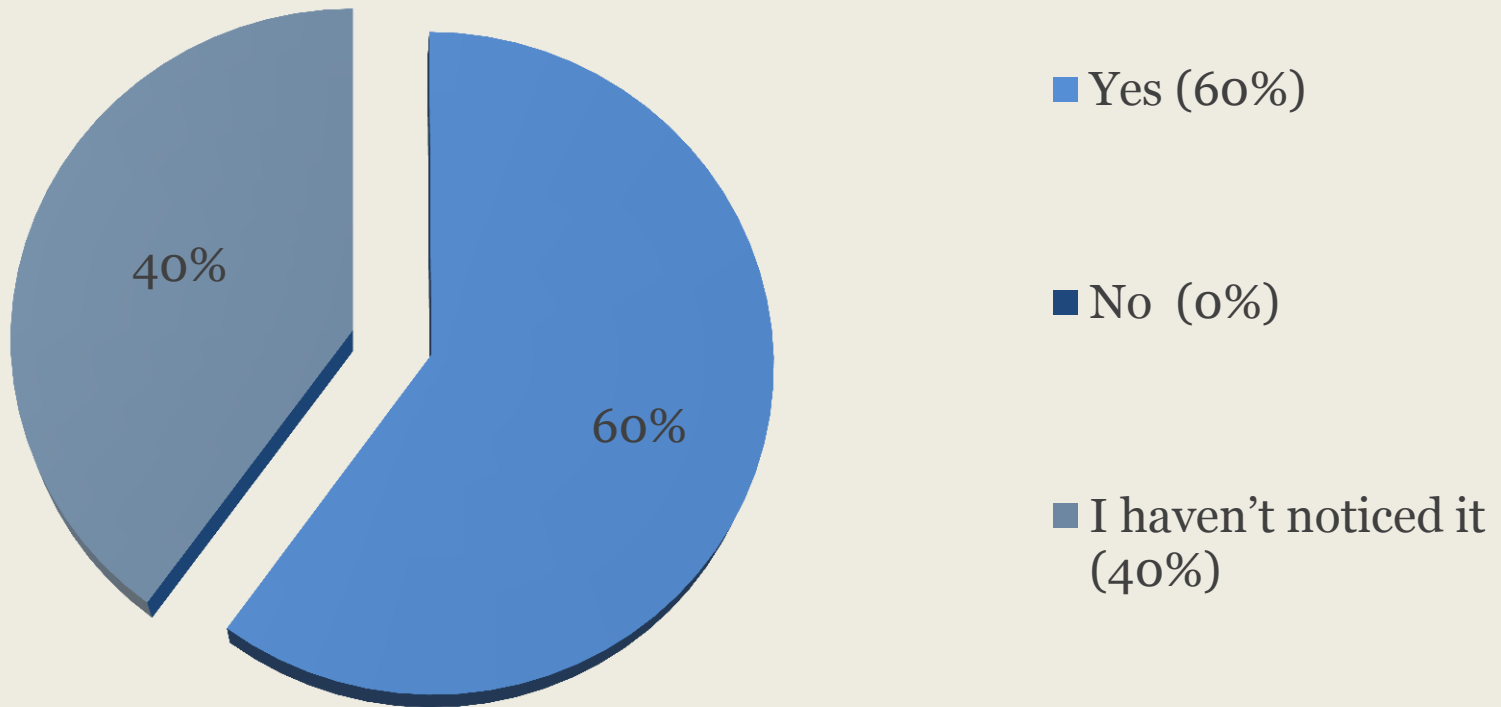
In your opinion, is Stanton Chase Belgrade enough represented and active in digital media?



In your opinion, should Stanton Chase Belgrade be present at some of the following social networks?



Do you like the redesigned web site of Stanton Chase and our new visual identity?



STANTON CHASE



Your Leadership Partner